



Certificate of Publication



This is to confirm that

Dr. Bui Thi Thu Huong, Dinh Thi Ngoc Oanh

Published following article

Factors Affecting People s Satisfaction With The Quality Of Public
Administrative Services At The People s Committee Of Pho Yen City,
Thai Nguyen Province

Volume 5, Issue 11, pp: 408-412

www.ijaem.net

A Peer Reviewed Journal

International journal of Advances in Engineering
and Management (IJAEM)

ISSN: 2395-5252

Publication Head