



# *Certificate of Publication*



This is to confirm that

Dr.Sushree Sangita Ray, Dr. Rachita Ota, KamalkantaKhatai

Published following article

A Study on Importance of Customer Satisfaction in Retail Industry

Volume 4, Issue 5, pp: 347-358

[www.ijaem.net](http://www.ijaem.net)

A Peer Reviewed Journal

International journal of Advances in Engineering  
and Management (IJAEM)

ISSN: 2395-5252

Publication Head