



This is to confirm that

Ankush Dewangan , V. Sudhakar Rao

Published following article

**Enhancing Customer Satisfaction through Effective Operations** 

Management

Volume 6, Issue 5, pp: 637-646

www.ijaem.net

A Peer Reviewed Journal

International journal of Advances in Engineering and Management (IJAEM)

ISSN: 2395-5252

(the

**Publication Head**