

Hospitals Before and Now

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ABSTRACT: The aim of this study is to find the result of hospitals now and before in Tamil nadu. The patients were ready to give their feedback .We used aquestionnaire with 10 items.

KEY WORDS: Hospitals, recent times, Tamil nadu, India.

1.INTRODUCTION:The patients play via role in the hospital. Patients are the buyer in

the hospitals; this study gives an overall idea about hospitals now andbefore. A hospital is a health care institution providing patients treatment with specialized staff and equipment which plays an important role in society. Hospitals and health clinic can be very different from other work environments. Outpatientdepartment (OPD) is very important wing of the hospitals serving as mirror.

I. REVIEW OF LITRE:

S,NO	YEAR	TITLE AND YEAR PUBLISHED	AUTHOUR	FINDINGS
1	1983	Antimicrobial resistance in hospital organisms and its relation to antibiotic use-1983	JOHN E, McGowan, Jr	Finland notes that when measures for restraint or control of antibiotic use are proposed, they are “generally resisted by many physicians and most surgeons “organisms causing nosocomicrobial agents.
2	1988	The financial performance of selected investor-owned and not-for – profit system hospitals before and after medicare prospective payment-1988	Bernard fireman Stephen short ell	The article analyzes some major dimensions of hospitals strategy and performance that are likely to be strongly influenced by the medicare prospective payment system(PPS).
3	2003	A prospective before- and – after trial of a medical emergency team-2003	Jonathan buck master, William Silvestre.	To determine the effect on cardiac arrests and overall hospital mortality of an intensive care-based medical emergency team. The incidence of in-hospital cardiac

				arrest and death following cardiac arrest, bed occupancy related to cardiac arrest, and overall in- hospitals mortality decreased after introducing an intensive care-based medical emergency team.
4	2004	Smoking rates in the staff of a military field hospitals before and after wartime deployment – 2004	A M Croft RAMC FFPHM C J Boos RAMC MRCP	Smoking rates in this medical unit increased substantially during the overseas development. There were no data on cigarette consumption after return to ordinary duties, so we cannot say whether these effects are short-term or long-term , however , even the pre-existing rate of 42% in regular army personnel is high enough to demand urgent action by an employer
5	2008	Secondhand smoke in hospitals of Catalonia (Spain) before and after a comprehensive ban on smoking at the national level-2008	Jose M.Martinez Manel nebot	To asses changes in secondhand smoke exposure by means of airborne nicotine concentrations in public hospitals of Catalonia (Spain) before and after a comprehensive national smoking ban. the data show that before the law the compliance with smoking bans in hospitals facilities in catalonia was good, but not complete.
6	2010	Leans as a learning system in a hospitals ward-2010.	Michael belle Anne rangier	The Toyota veterans are fond of saying lean is about “ making people before making parts” or, in the wards’ context,

				developing nurse before delivering care.
7	2012	The impact of automation on workload and dispensing errors in a hospital pharmacy-2012	K.Lynette James, deve Barlow , Anne bithell	To determine the effect of installing an original-pack automated dispensing system (ADS) on dispensary workload and prevented dispensing incidents in a hospital pharmacy. Study findings suggest that automation improves dispensing efficiency and reduces the rate of prevented dispensing incidents.

8	2013	Did we really want a national health service?- Aronovitch prochaska 2013	Aronovitch prochaska	There was, indeed, no great popular demand from the average man or woman in the street for radical or overarching change.
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RESEARCH GAP:

The feedback of hospitals now and before was done in various methods but not particularly in Madurai, tamilnadu, India hence we have catered to it.

II. DATA COLLECTION:

We used a closed ended questionnaire to collect data. Data collection was done in person in hospitals in Madurai- Tamilnadu. The nurses were ever co-operative.

We gave more than 120 questionnaires and received 100 valid questions with which we did the analysis.

III. DATA ANALYSIS AND CONCLUSION:

We use excel sheet to analysis data and we use simple random sampling to pick data. Convergent and discriminate was proved.

QUESTION 1: During this hospital stay, how often did nurses treat you with courtesy and respect
 Obtained a leading score improving the quality of the patients stay.

QUESTION 2:The nurses not only visited the patients often but also gave an ear inorder to render appropriate services.Hospitals nowadays have grown so much especially due to globalisation, past has become an outdated one.

LOWEST QUESTION

QUESTION 10:During this hospital stay, did you need help form nurses or other hospital staff in getting to the bathroom or in using a bedpan- got a low score hence this should be improvised.

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- [6]. Michael belle Anne rangier - Leans as a learning system in a hospitals ward-2010
- [7]. k.Lynette James, deve Barlow , Anne bithell - The impact of automation on workload and dispensing errors in a hospital pharmacy-2012
- [8]. Aronovitch prochaska - Did we really want a national health service? - 2013.

APPENDIX:

ABOUT TRAINER AND TRAINEE:

ITEMS	NEVER	SOMETIMES	USUALLY	ALWAYS
During this hospital stay, how often did nurses treat you with courtesx and respect?				
During this hospital stay, how often did nurses listen carefully to you?				
During this hospital stay, how often did nurses explain things in a way you could understanding?				
During this hospital stay, after you pressed the cell button, how often did you get help as soon as you wanted it?				
During this hospital stay, how often did doctors treat you with courtesy and respect?				
During this hospital stay, how often did dictors listen carefully to you?				
During this hospital stay, how often did doctors explain things in a way you could understand?				



During this hospital stay, how often were your room and bathroom kept clean?				
During this hospital				



stay, how often was the area around your room quiet at night?				
During this hospital stay, did you need help from nurses or other hospital staff in getting to the bathroom or in using a bedpan?				