

## Application of Operation Research in Logistics.

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**ABSTRACT:** This research paper is about the Application of OR in Logistics. This Final report is made from analysing various reports of Uses of OR in logistics (Reports link mention in References )

**KEYWORDS:** Liner Programming, Inventory Theory Method

### I. INTRODUCTION

It is estimated that in just eight years, the global trading market will cost \$ 15.5tn with 92.1bn tonnes of assets managed within eight years.

Many definitions of OR have been given. The system for those basic functions is developed as a mathematical model, and problems related to system performance are analysed using objective mathematical tools to produce the best possible solution. In practice, problem detection and problem solving is done using a variety of techniques, such as mathematical and mathematical analysis, system simulation, algorithms for efficient use, etc. From the beginning of its development, OR had a strong relationship with substance-related problems. Many of the basic technologies in the first phase have also become the basic technology of asset planning, even today. That is, basic technology for predicting demand, innovation theory, determination of good order quantity (economic order byr quantity), short method planning, mathematical planning methods (resource allocation problems, geographical problems, line theory, etc. It is explored as a problem.

The control flow of goods between a point and place of use in order to meet the other requires some measures. The needs, for example, of customers or companies. Logistics-controlled resources can include tangible objects, such as, Food, building materials, animals, equipment, and liquids, as well as intangibles, such as time, information, particles and energy. Use of logistics often involves the integration of information flow, inventory management, manufacturing, packaging, packaging, Transport, storage, and security. Asset Configuration can be modeled, analyzed,

demonstrated, and developed dedicated simulation software. Reduction of resource use is a common incentive for import and export management.

### II. OBJECTIVE AND BACKGROUND

Regularly expected customer growth and fierce competition in global markets are forcing manufacturing companies to continuously improve competition in order to remain profitable. In recent years, they have realized that manufacturing has the potential to reduce costs, improve customer purchases, and provide them with competitive advantage. Performance research tools help researchers analyze data to improve productivity and efficiency, helping firms reduce costs and increase profits. This is done by software that develops modeling and analysis models, helping researchers to draw conclusions about the model and understand the situation in the industry.

Operations Research (OR) is an umbrella term, which combines a variety of methods based on different computational models.

Some of the most commonly used methods are:

- Linear Programming
- Discrete event simulation
- Queuing theory
- Inventory Theory

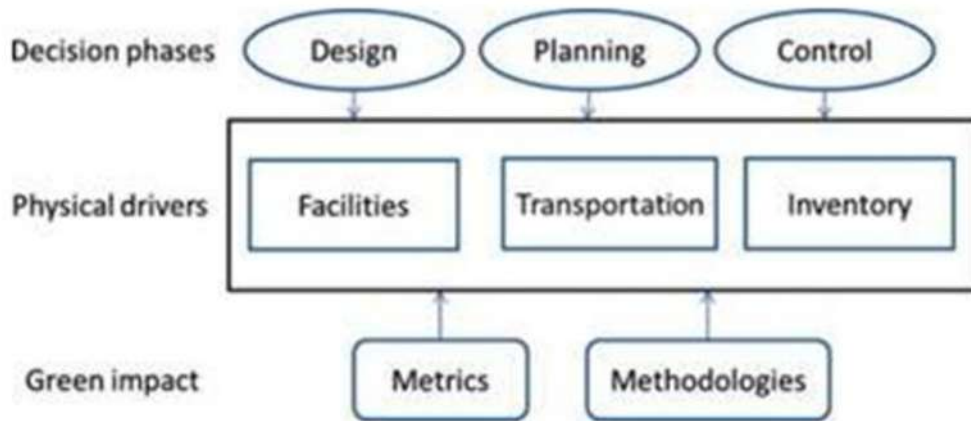
**Linear Programming:** It is the process of taking into account the various inequalities associated with a particular situation and finding the best value that can be achieved under this situation. It is used to help make decisions about the allocation of resources

**Discrete event simulation:** Discrete event simulation (DES) and system dynamics (SD) are two widely used modeling methods as support tools for logistics decisions. DES is widely used at an active / strategic level.

**Queuing theory:** The Queuing theory is a major mathematical term that deals with the waiting situation and arises from the use of powerful mathematical analysis to describe production processes.

Inventory Theory: OR strategies that have successfully supported a number of key issues in asset management. It deals with the use of OR

strategies to support strategic and operational decisions related to controlling the inventory of components, components, and completed assets.



### III. LITERATURE REVIEW

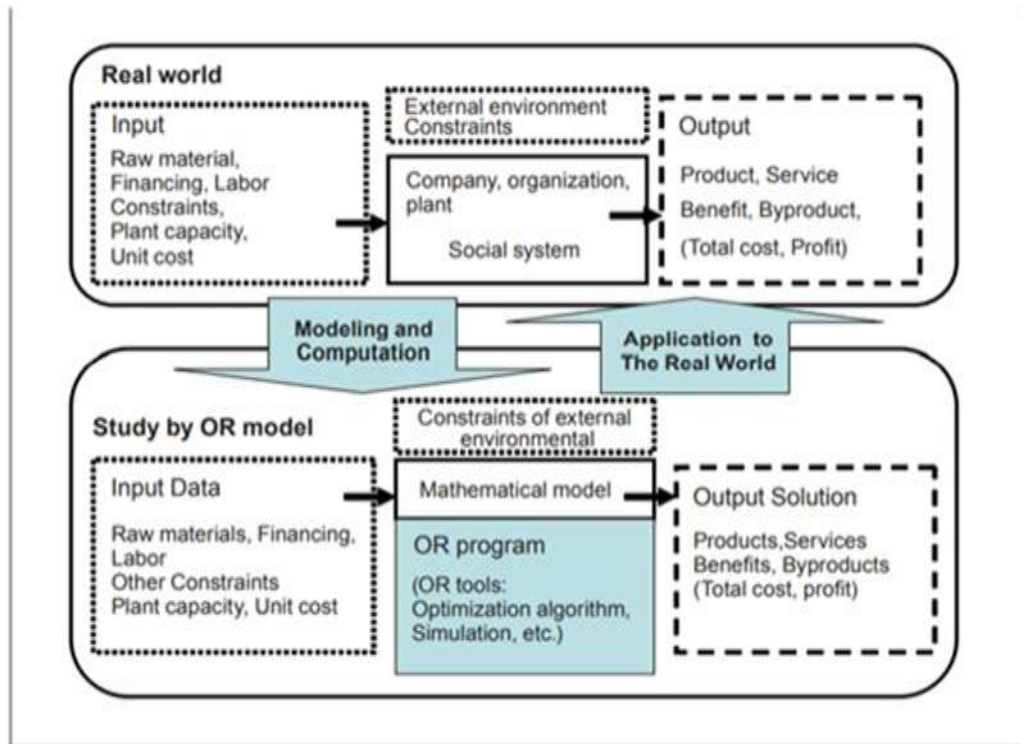
**WHAT:** Logistics and warehouse issues are badly organized. The main objective for leading this research is the high level of use of activity research required to optimize these disarranged issues. Activity research has a long convention in decreasing cost and improving distribution. Logistics and warehouse advancement and optimization is regularly required in most of the businesses like transport, hospital, supply, fmcg etc. A Rapid increase in customer expectations and competitions in global markets has compelled manufacturing patient's main concern is proper conduct from hospital especially when they have to wait for too long.

Operations research tools help researchers to analyze the data to improve productivity and efficiency, helping firms cut costs and maximize profits. This is done by software that develops quantitative models and analyze them, helping researchers to draw conclusions about the model and understand the scenario in the industry.

#### WHY & HOW

**OBJECTIVES:** THE BELOW ARE MAINLY OBJECTICVES ON HOSPITAL, TRANSPORT ETC FIELDS THAT NEED TO BE ADDRESSED THROUGH OPERATION RESEARCH

- 1) **MANUFACTURING LOGISTICS:** Maintaining the set budget is necessary for a company to achieve its profit and economic projections. Kilometers the transport trucks run since they directly affect three of the most important parameters used while taking a decision - cost, time and emissions. Vehicle Routing Packages (VRP) are designed specifically to tackle this issue and to design the optimum route for a transport truck to follow.
- 2) **HEALTHCARE LOGISTICS:** Lack of planning, coordination, and communication in delivering health care services is the root cause of these delays, and Operations Research (OR) is what has helped hospitals to significantly reduce these delays. OR apart from solving business concerns also helps hospitals in addressing complex issues where technical concerns are to be addressed .
- 3) **INVENTORY ROUTING PROBLEMS:** It's concern is to assign the demand nodes to the supply ones, finding the optimal routes and then determining the inventory control decision of the supply nodes. IRP is used in maritime shipping and by vendors in managing inventory problems.

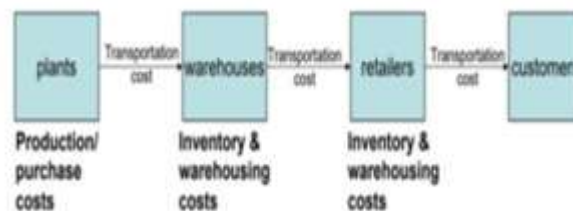


**METHODS THAT ARE GENERALLY USED**

- 1) Multi-Criteria Decision Making (MCDM): Deals with the efficiency of tasks and aims to reduce the total number of activities.
- 2) Inventory Theory: It is concerned with the use of OR techniques to support tactical and operational

decisions related to controlling inventories of raw materials, components, and finished goods. proportional to the square of the current and inversely proportional to the square of the length of the air gap.

Typical Logistics Configuration



- 3) Linear Programming: It is used to help make decisions about allocation of resources.
- 4) Discrete-event simulation: DES is mostly used at an operational/tactical level.

#### IV. ANALYSIS AND FINDING

1. In the manufacturing industry, the main problems faced are bad organization of goods, inventory, documents etc. This will lead to increase in overall operating costs and frenzied distribution pattern. In warehousing business, the most important factor that helps them run the business is proper logistics management and customer satisfaction. If a warehouse does not follow proper procedures necessary for their operations, any small number of mistakes can ruin the whole business. Using Operation Research techniques in the warehousing industry helps to efficiently take stock of goods, place goods in their designated areas and managing the sending/ receiving of goods. This will help to effectively run the warehouse and optimize unwanted cost incurred.
2. Warehousing Industry includes very high competition nowadays, where the demand has increased many folds, due to which there has been a high number of warehouses constructed near and around industrial areas. Warehouses are subject to continuous enhancements in management and workforce, including automation and electronic stock scanning etc. Only by continuously improving the warehouse system, can the business continue to stay profitable.

#### Analysis Of The Research Objectives

1. Manufacturing Logistics- The most important aspect in manufacturing logistics is transport of goods to and from the warehouse. For our research, we focus on delivery of goods from the warehouse. The manager of the warehouse uses Vehicle Routing Problem (VRP) of Operations Research to find out the optimal route for a transport truck to follow which can reduce the transportation cost and ensure quick delivery for customer satisfaction.
2. Healthcare Logistics- In the healthcare area of our research, we found some problems pertaining to the inefficient management in hospitals and proper allotment of required resource. Some areas that can be improved are :-
  - (a) Patient scheduling- To significantly reduce the waiting time of patients who have come to get their treatment/ check-up done.
  - (b) Resource Scheduling- Ensuring each and every hospital room has the necessary equipment facilities to accommodate for any unforeseen emergencies.
  - (c) Staff Scheduling- Maintaining proper check-in of staff, keeping emergency staff on standby

and allocating affixed number of staff to a ward/ area.

To conclude our analysis, we can see that there are many areas that can be improved on. Using Operations Research techniques to address these areas will ensure smooth operation in any and all given areas of the warehousing and healthcare industries.

#### V. LIMITATIONS

**Drawbacks** While applying Inventory Model in logistics:

In some cases, orders are placed at odd times that may not be easy for manufacturers or suppliers of building materials.

Items cannot be collected and ordered at a time since the reconfiguration points occur infrequently. The items cannot be grouped and ordered at a time since the reorder points occur irregularly.

And also, EOQ might provide a request amount which is a lot of lower than the provider least and there is consistently a likelihood that the request position level for a material has been reached however not saw in which case a stock out may happen.

#### Limitations of Network Model

Network Model in logistics is aiming at minimising the distribution cost and meeting client's needs in terms of lead time is not a straightforward activity or a simple process. It incorporates vital and strategic choices, different layers inside an association, key offices and capacities just as the contribution of a few gatherings which take an interest all through the dissemination organization.

Whether the company is conducting a network modeling process for the first time or as part of the ongoing development culture embedded in this strategy, organizations face a number of challenges. Therefore, it is very important to identify and direct them in order to find the right balance between distribution costs and service levels:

1. Modelling techniques
2. Data collection and accuracy of the information
3. Definition for distribution centers (DCs) location
4. Identification of optimal inventory levels
5. Definition of transportation routes.

#### Another Main Drawbacks:

There are drawback of system models additionally for instance, the way that they can't

design the wide extent of models that immediate and entire number activities can. They happen habitually enough that they structure a basic device for veritable essential initiative.

A part of Network Optimisation issue is the Minimum Cost Flow Method which is an improvement and decision basic reasoning framework used to find the most affordable possible technique for sending a particular proportion of travel through a stream mastermind.

Logistics Network Optimisation A Trademark Logistics Network comprises of the accompanying:

1. Workplaces/Offices: - Plants/Vendor - Ports - Stockroom - Retailers/Circulation - Focuses Clients
2. Rough materials and finished things that stream between the workplaces/offices.

A trademark Logistics Network includes:

1. The field of Operations Research assumes a critical job Logistics Network Optimisation.
2. It relies upon mathematical wellsprings of data and assumptions is gotten from the specific logical procedure got from assignments investigate, offer the best or optimal course of action subject to a given actualised formula.
3. The fundamental driver for assessing an strategic system configuration sometimes a push to minimize cost, or a push to further develop organization, , Key Decisions to be taken while planning a common Logistics Network, to settle on such choices organisations take the assistance of scientific and factual model. Warehouse Optimisation From the point of view of warehousing, one needs to consider requirements and advantages so as to really think of an upgraded coordination arrangement.

Various perspectives to be thought of

1. Picking the best number, region, and size of dissemination focuses.
  2. Choosing ideal sourcing technique; which plant/dealer ought to make which thing.
  3. Choosing best assignment channels; which stockrooms should uphold which retailers or both.
- The right situation design further develops transportation, spread assignments, and stock dare to strike the ideal equality of cost and organization. At the point when the product is conveyed, the collecting unit sends the items to the dissemination community for the limit similarly as packaging purposes. There is distinctive movement investigate speculations, for instance, queueing theory, stock model, etc which are used in upgrading the stockroom structures.

Various undertakings performed by stockrooms are/different course of distribution centers (all together):

1. Receiving
2. Put way
3. Capacity
4. Packaging/Bundling
5. Dispatching

## VI. CONCLUSIONS

The effectiveness of support for rational planning and operation of supply chains by optimization methods and simulations using OR techniques will require research and development efforts in the future. It is necessary to promote research and development of more advanced OR techniques which are capable of modelling complex realities and providing practical solutions. Operations research makes use of a number of scientific methods with reasoning and planning to solve logistical and warehousing problems. Through this project we saw numerous applications of models from the discipline of operations research and ways of their effective implementation. To elucidate we discussed Minimum Cost Flow Method which is an optimization and decision problem solving methodology used to find the cheapest possible way of sending a certain amount of flow through a network. While limited examples were taken into consideration when studying operations research techniques in logistics, it was concluded that advancements made in this field due to technology, mathematics, and statistics helped achieve accuracy in simulations, predictions and general planning and scheduling. To ensure a smooth retail process, there is a need for us to study the distribution network design by integrating the transportation and the inventory cost function. Operations Research helps in minimizing the cost of all the three. Thus, we have hereby focused on the dynamics of how a warehouse plays a significant role in retailing and is always supported by Operations. That said, there is still room for improvement. Continuous research to find more efficient ways to perform tasks, advancements in this field is a constant, with each advancement improving the accuracy of predictions and analysis.

## RECOMMENDATION

**Recognition of logistics, SCM, and OR as research fields-**At present, the items of supply chain management and logistics are not included in the systems, fields, sub-divisions, or detailed items of the Grant-in-Aid for Scientific Research program of the Japan Society for the Promotion of Science.



**Interdisciplinary and interagency research system-** Where the development of OR green logistics and services science is considered, promotion of interdisciplinary research involving the combination of science, engineering, social sciences such as economics, and human sciences is in demand. In such a boundary-area research development, there are latent possibilities for Japan to contribute to the development of OR at world level. This can be accentuated by researching the strengths and weaknesses of the Japanese social system and realizing problem-solving with a circumfixal viewpoint.

Focus on order-to-delivery lead time and plan accordingly

Customer satisfaction is the end goal of any logistics chain since it affects how the company in question is viewed. The time it takes from order placement to delivery is one of the most crucial aspects of the customer experience and the primary deciding factor in their opinion of said company.

Optimize warehouse management for maximum productivity.

Proper management of inventory is an important aspect of the logistics process given its results from lead time to asset management, and even product quality. Successful final operations are largely defined by the type of product.

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