

Banking System of India

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ABSTRACT

The purpose of the bank is to mobilize resources and convert them into credit for investments across a range of industries, which keeps the economy moving. This study's goal is to evaluate the effectiveness of three Indian bank groups using data from the years 2009–2010 to 2018–2019.

Design, method, and strategy Data envelopment analysis is used in the study to evaluate the effectiveness of the chosen banks. It gauges effectiveness from both the revenue and supply-side perspectives of financial inclusion.

Findings: According to the study, foreign banks operate significantly more efficiently on average than public- and private-sector banks. It shows that private and public sector banks in India are working at 90.20 and 86.04% efficiency levels, respectively, whereas international banks are running at 92.53% efficiency.

Additionally, the Friedman test's findings show that there

is no discernible variation in the efficiency scores of the three bank groups. Non-performing assets of the banking sector should be reduced by 15% as radial and 53.18% as slack are big problems.

Originality and worth - The present study may establish itself as a unique investigation in the field of technical efficiency in macro concept by taking into consideration three major bank groups

operating in India, in contrast to most of the prior studies that are largely picked few banks and specialized group.

The study's classification of the causes of the inefficiency, such as management or the use of an improper scale size, and subsequent estimates of the input factors for the same level of output are significant contributions.

Keywords: Commercial banks, financial inclusion, Data Envelopment Analysis.

I. INTRODUCTION

The Reserve Bank of India has released data on the deposits and credit of scheduled commercial banks that offer useful insights into

how banking activity is distributed throughout the nation.

By no means is the concentration of bank branches in a few metropolitan and metro areas a recent phenomenon.

Branch expansion, particularly to rural areas, was not a top priority because the strategic plans were now driven by profitability considerations. Instead, banks preferred to concentrate in areas with a high potential for business.

The top 100 centers, ordered by the size of the credit, accounted for 78.5% of all bank credits as of March 31 this year, while the top 100 centers, listed by the size of the deposits, accounted for 69.2% of the total deposits. Diverse technologies have been used to combat competition and, more crucially, lower transaction costs. It has made it possible to launch new delivery channels like internet and mobile banking. However, its contribution to spreading financial services throughout the nation has not been adequately recognized. In a situation when the traditional branch banking model cannot be fully relied upon, it is evident that inclusive banking must be accomplished.

Business correspondents and others are already able to deliver many of the services now provided by a bank thanks to technological applications. These bank branches may be asked to provide newer services, such as those with a development focus like the provision of subsidies and conditional cash transfers.

The Dodd-Frank Act's amendments to the Economic Growth, Regulatory Relief, and Consumer Protection Act were signed into law. Notably, the asset thresholds for statutory systemically important financial institutions (SIFIs) were raised, providing the most relief to banks with assets between \$50 billion and \$100 billion. These banks are subject to enhanced prudential regulations, such as stress tests and capital and liquidity ratios.

OBJECTIVES AND SCOPE

1. To assess current trends and developments in the banking industry.

2. To outline technological advancements in the Indian banking industry.
3. Consequences of a few recent policy changes.
4. Studying the expanding impact of FinTech and non-banks seem to acknowledge economic progress.
5. Studying the economic realities of that trading life in preparation for the digitalization of public sector banks.

RESEARCH QUESTIONS

1. What distinguishes credit risk management in the banking industry from cyber risk management in the context of the growth of online and mobile banking?
2. What cutting-edge features are being introduced to credit and debit cards?
3. Internal Audit in the Banking Industry: What is the Machine Learning Use Case?
4. What approach is used to identify the banking sector's proxy for fintech?
5. What is the newest corporate governance/dividend policy study area or topics?

II. LITERATURE REVIEW

Nilesh Vitthal Limbore (2014), has found that the present Indian banking system is based on the nationalized banks. He argued that due to economic slowdown and changes in global environment the banks have to consolidate its operations and had to concentrate on performance.

Manisha Dhiman (2018) has analyzed the impact of technology on the Indian banking system. She compared the pre-reform banking period and after-reform period.

Studies examining the profile of the banks have increased significantly during the past ten years. To improve the functioning and operations of banks, several studies were done and proposals were made. Here are a few of the studies: The foundation of an economy's financial sector is the banking system. Commercial banks play a significant role in developing nations. Commercial banks are crucial to the development of undeveloped nations through the improved mobilization and distribution of resources.

A commercial bank will accept a variety of deposits, including current, savings, securing, and fixed deposits. It extends credit in a variety of ways, including loans and advances, the discounting of bills, and investments in assets traded on open markets. In order to issue securities to the general public, it provides investment services such as underwriters and bankers.

In the context of a tight economy, the Indian banking industry was also operating. When

India gained independence, its banking sector was in poor shape. In order to implement structural reforms in the banking industry, two significant actions were made in 1949. The Banking Regulation Act gave the RBI broad control over the commercial banks, and another was the nationalization of the RBI.

The RBI was given undue power by the Banking Regulation Act. Commercial banks operate like any other business entity in a free-market economy and make private profits; therefore, at the time of independence, it was believed that their freedom did not fit with the socialistic structure of society. As a result, in 1969, these banks were nationalized to establish control over them. This study aims to examine Indian banking changes and their effects on the Indian financial system.

In the process of developing poor nations, banks are crucial. Commercial banks stimulate people's inclination to save by providing enticing saving plans and maintaining the security of deposits. These banks serve as a hub for investors and customers.

III. METHODOLOGY

The study takes into account a 10-year period beginning in 2009–2010 and ending in 2018–2019. Starting with the aftermath of the financial crisis in 2007–2008, the analysis takes into account the intervals between the two crisis periods. The financial crisis of 2007–2008, a serious global economic downturn, is often known as the "global financial crisis." With the investment bank Lehman Brothers' demise on September 15, 2008, it further expanded into a global banking crisis. Therefore, the purpose of the current study is to look into how Indian banks are doing following the financial crisis, which occurred between 2007 and 2008. Another crisis, known to all as the Covid-19 epidemic, which affects every industry internationally, including the banking sector, arrived in 2020. Therefore, the main goal of this study is to compare the efficiency levels of these two crisis periods and to determine the efficiency trend between 2009–2010 and 2018–2019.

The 18 PSBs that existed as of March 2019—following the post-mergers of BOB, VIJ, and DENA earlier this year—were all taken into account in the current study.

Additionally, starting in April 2017, SBI merged with itself, its five associates, and BMB. There were 27 PSBs in existence prior to 2017. In order to advise the new organization to take the essential bank-related actions based on the study's findings, the study treats anchor banks as a single unit,

including merging banks. Researchers have taken into account 20 of the 22 PVBs that were active in India in March 2019.

IV. RESULTS AND DISCUSSION

Efficiency measurement is a fundamental component of any corporate organization's evaluation procedure. Finding the appropriate metrics and variables is crucial for evaluating the success of any financial organization. The current study measures the TE of the 43 banks that were chosen after taking into account the significance of DEA application, and then compares the effectiveness of the three bank groups. Slack and projections of the variables are measured after this radial. Finding the best level of output from the given input, or the best level of input to produce the given output, is necessary for efficiency analysis.

V. FINDINGS.

1. **Low Profitability:** The profitability of Indian banks is low. Their profitability has decreased as a result of irregularities and corruption in lending operations, theft, fraud, and increased operational costs, among other factors. Scheduled commercial banks suffered net losses of Rs. 4,150 crore and Rs. 3,625 crore in 1992–1993 and 1993–1994 correspondingly. They did, however, make a net profit of Rs. 17,077 crores in 2002–2003.

2. **Low Capital Base:** Indian banks in India have a very low and uneven capital base. The capital base for 28 public sector banks was the same as it was when they were nationalized. While foreign banks operating in India were required to hold foreign funds equivalent to 3.5% of the deposits deployed in Indian operations as of the end of each year, the needed capital for private sector banks was tied to their geographic location. There was no weighted risk-asset ratio mechanism for banks in India until March 1993 as a gauge of capital sufficiency. In 2002–2003, there were only 2 commercial banks with a ratio under 9%.

3. **Participate in Share Speculation:** Many banks participate in share speculation, misusing public deposits in the process. Numerous public sector banks and their mutual fund companies have been discovered to be engaged in share speculation. A number of public and private sector banks were involved in the recent securities fraud involving Harshad Mehta and other brokers.

4. **Banks primarily serve the interests of the business sector,** despite the fact that a number of programmes have been in place to assist the poorer segments of Indian society. For instance, in 1999–2000, the percentage of bank credit going to

medium and large size industry was 33.7%, compared to 9.5% for agriculture, 8.7% for small scale enterprises, and 5.7% for trade.

5. **Technology and personnel:** Employee retirement rates are rising in public-sector banks these days. Therefore, older, more seasoned staff are being replaced with younger ones. However, this occurs at the junior high level. There would essentially be a void at the middle and senior level as a result. "The lack of middle management could have a negative impact on banks' decision-making processes," the deputy governor said. "This group of officers was crucial in converting the top management's strategy into feasible action plans." Additionally, banks—particularly those owned by the government—need to adopt technology if they want to provide better products. Additionally, this will boost bank productivity.

VI. CONCLUSION

1. **Indian banks should step up to play this part in the process as India is on the move and undergoing significant socioeconomic changes.** In the future, banks will play an even more significant role than they currently do. Financial inclusion, improved payment systems, internet and mobile technologies are the main growth factors that will revolutionise the Indian banking industry and help it reach its expansion and growth goals. One of the reform initiatives, i.e.

2. **The Banking Laws (Amendment) Bill of 2011 will pave the path for greater foreign investors and banks to enter the banking sector.** The opening of new banks will spur competition, allowing existing institutions to advance their technology and operational effectiveness. The issuance of new bank licences will also aid in financial inclusion and development given India's low banking service penetration.

3. **Due to technological advancements, regulatory changes, and potential lack of control over cross-border financial flows,** Indian banks must operate in a more globally integrated context.

4. **For the purpose of satisfying their current and future business expansion as well as prudential obligations,** the banks should be effectively obtaining the necessary quantity of capital from the market.

5. **By utilising technology-enabled payment systems in an affordable, accessible, acceptable, and assured manner,** banks should be able to increase their outreach in terms of customer base and product options. There is a tonne of room for expansion of the banking structure's size and capacity.

6. The financial structure needs to be reoriented to make

it more dynamic and adaptable while maintaining systemic stability. The banks have been forced to reconsider their policies and tactics as a result of competition from other international banks and technological advancement.

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